

# OpenSpace Duo™

Deliver exceptional customer service

## APPLICATIONS

- In-store mPOS made simple
- The store associate's personal assistant
- Effective queue busting

## BENEFITS

- Supports Android®, iOS® and Windows® operating systems
- Physical electronic connection between mobile device and payment terminal for a more reliable connection, longer battery life and enhanced data protection.
- Optimised weight and balance for ergonomic use
- Plug and play installation

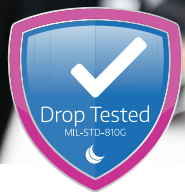
## COMPATIBILITY

### Payment terminals

- Ingenico iSMP4
- Verifone E355

### Smartphones/devices

- iPod touch
- iPhones: 5, SE, 6, 6s, 7, 8
- Samsung A3 2017
- Most 4.8" smart phones



## OpenSpace Duo™ - the mobile mPOS technology platform that enables exceptional customer service, anywhere

Using mobile technology to take payments, check for items in stock and provide personal assistance anywhere on the shop floor, transforms the customer journey, creating a win-win situation for both customers and staff.

The OpenSpace Duo is the ideal mobile mPOS platform for customer-facing applications. It enables a combination of smart device and payment terminal to be connected with a physical electronic interface in an optimised form-factor for both weight and balance for ergonomic use. It is your in-store personal assistant that brings great customer service to life. Reliable and easy to use OpenSpace Duo makes combined scanning, payment and POS applications available anywhere in the store, effectively adding mobile point of sale and thereby improving customer satisfaction by cutting waiting time and busting those lines.

Always charged, it can be configured to work with multiple smart devices and payment terminals. Because there are multiple OS platforms as well as different connector types, the challenge is to develop a platform to support such a wide range of combinations. With the OpenSpace Duo, this is simple. The customer simply requests the OS/connection combination required, and this is configured within the build process in the factory. This then allows for a plug & play installation process upon delivery to the end user.

OpenSpace Duo – Now THAT'S customer service